

VERMONT TELECOMMUNICATIONS RELAY SERVICE
2002 ANNUAL SUMMARY OF CONSUMER COMPLAINTS TO VENDOR AND TO STATE T.R.S. /
June 1, 2001 through May 31, 2002

Number of complaints										
	JUN	JUL	AUG	2001 SEP	OCT	NOV	DEC	JAN	FEB	2002 MAR
Voice	0	0	0	0	0	0	0	0	0	0
TTY	2	0	0	0	0	0	1	1	0	0
<i>TOTAL</i>	2	0	0	0	0	0	1	1	0	0

Subject of complaints										
	JUN	JUL	AUG	2001 SEP	OCT	NOV	DEC	JAN	FEB	2002 MAR
Typing issues	1									
Answer performance	1							1		
System performance							1			
Consumer information										
<i>TOTAL</i>	2	0	0	0	0	0	1	1	0	0

ADMINISTRATOR

APR	MAY	TOTAL
0	0	0
3	1	8
3	1	8

APR	MAY	TOTAL
1		2
1		3
1		2
1		1
4	0	8
